

COURSE AGENDA

Course Title: Cultivating Judgment: Critical Thinking Skills for Complex Work Environments

Course Type: Accounting and Auditing Technical Business Behavioral

Number of Credit Hours: 3.0

Continuing Professional Education (CPE) credits are based on a 50-minute credit hour in qualifying subject areas; one credit equals 50 minutes. Credit is given in half-hour increments. All breaks and lunches are omitted from the total CPE minutes.

Topic	Subject Area	Time (min)
Introduction	Learning Objectives Importance of Cultivating Judgement in the Workplace What is Critical Thinking	25
Critical Thinking Framework	5 Elements Define the Problem Brainstorm the Options Evaluate the Options Chose an Option Execute Group Discussion	60
BREAK		15
Human Behavior	Dual System Thinking Cognitive Biases (e.g., Confirmation Bias, Availability Bias, Status Quo Bias, Negativity Bias, Group Think, Framing Effect) Discussion	45
Proactive Strategies	Inviting Diversity of Thought Developing Emotional Intelligence Developing a Resilience Mindset	20
Wrap-up	Debrief: Putting it All Together Q & A	15